

[Date]

Via E-mail and Regular Mail

Theodore.dorand@peco-energy.com

PECO Customer Service Center

2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101

Attention: Mr. Ted Dorand

RE: **[Your Account Number]**
[Your Address]

Dear Sir/Madam,

I am a resident of Lower Makefield Township and my home continues to suffer from recurrent outages. It would be appreciated if PECO would address my concerns.

[PLEASE ADD THE SPECIFICS, AS BEST YOU CAN RECALL, OF THE POWER OUTAGES OR OTHER POWER RELATED ISSUES YOU HAVE EXPERIENCED WHILE IN YOUR HOME. BE AS DETAILED AS POSSIBLE.]

Kindly provide me with a report concerning the outages in my home from January, 2009 to the present date. It would be appreciated if the report would contain information relating to the reasons for the various outages.

I will, with the assistance of Lower Makefield Township, be happy to facilitate the process of restoring and maintaining reliable power services in my home. Thank you, in advance, for your cooperation.

Sincerely,

[Your name and signature]

Cc: Lower Makefield Township
1100 Edgewood Road
Yardley, PA 19067
Attention: Kristin Tyler, Supervisor
kt Tyler@lmt.org
tfedor@lmt.org

